



executech

# CUTTING COSTS, SAVING TIME

---

How Caselle Used Office 365  
to Transform their Business



# INTRODUCTION

## **About Caselle**

Caselle connects over a thousand municipalities, counties and service districts with exceptional software solutions. Their unique software allows municipalities to manage accounting, utilities, payroll, taxes and more. Caselle was founded in 1978 and is a cornerstone technology company of the local community. They have over 85 employees and have been an Executech partner for seven years and a regular client for over two years.

## **About Executech**

Executech has been providing custom solutions to IT problems for nearly 20 years. With a combination of friendly service and expert technical knowledge, Executech has become one of the largest IT service providers in the Intermountain West. In the past year, Executech has had the opportunity to assist several businesses with optimizing their email, communication, and file sharing through Office 365 implementation.

# THE CHALLENGE

## Limitations, Scheduling, Unorganized

Caselle faced several problems related to their communication. Their employees had issues coordinating calendars and scheduling meetings. Their email was hosted on a Zimbra shared mail server, and the IP address and server would often get blacklisted. There was no real-time collaboration with colleagues or remote access to files. There was a large group of remote employees that had no solid way of communicating with each other and with their managers.







# THE SOLUTION

## **Integrate Office 365**

Using a variety of Office 365 products, Executech was able to help Caselle turn their problems around and revamp their entire communication process.



With Microsoft Office 365 Business Essentials and Business Premium, Executech moved all of Caselle's email needs to the cloud. Mail flow improved greatly, and there was no worry of any blacklisting. There was now a simple and easy way to use shared mailboxes. Office 365 groups were created that aided in communication. Resources and assets were more accessible and easily distributed through Office 365 sharing tools. Calendars functioned much more smoothly, and scheduling was made much easier. Downtime was reduced to essentially zero. Remote teams could now effectively communicate across the company using Team and Skype for business.



# THE IMPACT

## Scott Cook, VP of Operations Caselle

We have a trusted relationship with Executech of Utah. We recommend Executech as a great resource for remote and onsite IT services. Executech performs a valuable and necessary service. Executech has earned our trust as well as our highest recommendation.

### Cost Cutting, Time Saving

Caselle experienced an uptick in overall productivity and morale as the whole company was able to communicate more uniformly and cohesively. There was now centralized administration.

There was better collaboration for teams. Caselle saved 15% alone on shared mailbox costs. As a certified Microsoft partner Executech was able to provide direct access to the help and support needed to make this transition and train Caselle's staff on using their new Office 365 tools.

# 15%

Cost Savings

# ZERO

\*Downtime





# MAKE THE MOVE

## To Office 365

### **Better Together**

From home to business, from desktop to the web, and for all your devices in between, Office 365 delivers the tools you need to get work done, anytime, anywhere.

Move to the Office 365 cloud with confidence together with Executech. We provide onsite, dedicated technical consulting from our experienced technicians. We're oncall 24/7/365 and have no contracts. From setup to support, we're here for you.



Call to learn more about getting FREE Migration to Office 365

**800.400.7554**